



Chelonia Limited
Cetacean Monitoring Systems

September 2023

Express Warranty

We offer a free repair service on PODs under our 2-year guarantee for faults due to manufacturing parts failure, providing the damage has not arisen from ingress of water, misuse, violent impacts, or prolonged vibration.

Faults experienced after 2 years from date of despatch, or which we believe to have been caused by any of the above, will be repaired at cost. A quotation will be supplied on request after the POD has been inspected.

The standard charge for fault diagnosis, minor repairs, testing, calibration check, re-standardisation (if required) and return postage/packing is GBP180. If major repairs are required, we will provide an additional quotation.

POD sensitivity is calibrated and standardised very accurately in our acoustic tank during manufacture. Standardisation checks during repairs have shown that changes in the sensitivity of PODs over time are very small.

We suggest using the following guidelines for deciding whether to send back PODs for calibration:

- If the POD is over 4 years old or has not been repaired or calibrated by us for 4 years.
- If the POD has received heavy or continuous knocks or physical damage.
- If you notice a sudden change in data compared to other PODs or find unexpected data from the site of a deployment.
- If a project requires calibration certification.